

TATA BUSINESS EXCELLENCE GROUP

Business Excellence Convention 2021:
A winning mindset – Beating the odds



Mentors, Team Leaders, and Tata company CEOs attended the Tata BEC for 2021. The event which was hosted in a phygital format on December 13-14, 2021, drew more than 7000 participants, and had sessions by motivational speakers like Debra Searle, Sonam Wangchuk and Captain Raghu Raman. The theme was 'A winning mindset – Beating the odds; long-term value creation'

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Mentors of Business Excellence Assessment 2021 cycle present to the Group Chairman at Mentor's Presentation

Mentors of 15 Tata companies that underwent BE Assessment in the 2021 cycle presented key findings to N Chandrasekaran, Chairman, Tata Sons, on December 13, 2021. The session detailed highlights of the 2021 Assessment Cycle, with stakeholders appreciating inputs by assessment teams

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Tinplate Company strengthens its vendor panel finalisation process with help from Tata Motors and Tata Chemicals

Enhancing supplier capability through vendors has been at the core of Tinplate Company's strategy. TBExG facilitated two best practice sessions for the company with Tata Chemicals and Tata Motors. Topics included vendor evaluation process, selection criteria and method of evaluation

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Practices

- Making an ImpACT on Profitability - Tata Motors
- Enhancing Customer Satisfaction through Master Data Management - Tata Communications
- The Holistic Nutrition Program for Tribal Communities - Tata Chemicals

Webinar recording

- Achieving Competitive Advantage in a Covid World - Proactive Worldwide
- Corporate Governance: What Gets Measured Gets Done – IIAS
- Titan's Tryst with Tribal ITIs - Titan Company

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Capability Building Programmes 2020-21

Date	Programme
Jan 13 & Mar 15-17, 2022	Business Excellence Assessor Programme (EU)
Jan 18-19, 2022	Online Refresher Programme (BEAP)
Jan 18-19, 2022	Online Refresher Programme (BEAP + SMEAP)

EDGE Wednesday Webinars

Practice	Date	Timings
Service Quality Improvement	12 January 2022	1500 -1600 IST/ 1030 -1130 GMT
Best Practice Implementation Success Story on Service Excellence	19 January 2022	1500 -1600 IST/ 1030 -1130 GMT
Data Analytics Practices @ Tata Power-DDL: Journey & Challenges	2 February 2022	1500 -1600 IST/ 1030 -1130 GMT

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